Orvis Wingshooting Rendezvous

Pursell Farms, Alabama August, 2016



Points of Discussion for today:

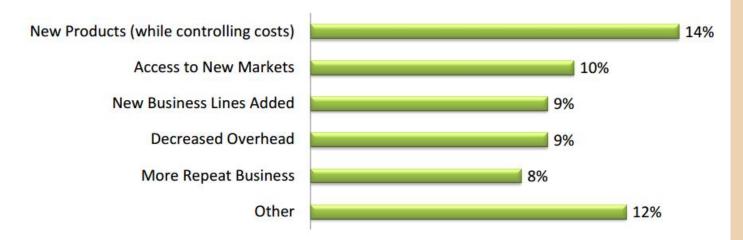
- Trends we are watching in the Adventure Travel world
- Describe my vision for OA, what excites me about the role.
- What excites me about WS opportunities specifically?
- Orvis Brand Framework
- "Get Wild" Marketing Campaign
- Hit on codes of ethics/partnership/service standards – How they feed the Of the year Winners



ADVENTURE TRAVEL BUSINESSES

2014

PRIMARY FACTOR INFLUENCING NET PROFIT PROJECTIONS POSITIVELY





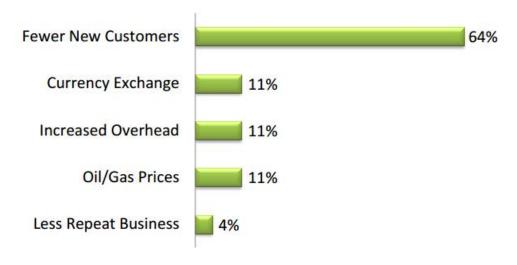
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ADVENTURE TRAVEL BUSINESSES

2014

PRIMARY FACTOR INFLUENCING NET PROFIT PROJECTIONS NEGATIVELY







We know the challenges. How do we conquer them?

- Continue to be innovative in the way we market our endorsed partners
- Develop ways for Orvis to directly sell endorsed partners to our customers
- Ensure excellence of current partners, prospective partners, and ourselves.
- Attract new people to the sport
 - Retail Store involvement
 - Social Media
 - Schools
 - Endorsed Partners
 - Marketing Efforts



ATTRACTING NEW CLIENTS



POLL: OUTDOOR ENTHUSIASTS

WHY THEY NEVER TRIED?

- NEVER HAD THE OPPORTUNITY
- DON'T KNOW ANYONE WHO DOES IT
- DON'T KNOW HOW
- DON'T HAVE THE EQUIPMENT
- DON'T LIVE NEAR A LOCATION



ATTRACTING NEW CLIENTS



POLL: OUTDOOR ENTHUSIASTS

WHAT WOULD ENTICE THEM?

- PART OF ANOTHER EXPERIENCE
- CHANCE TO DO IT WITH FRIENDS/FAMILY
- LESSONS
- EQUIPMENT TO USE/BORROW
- AN INVITATION



How do we conquer the barriers of entry?

- Schools
- Celebrating our endorsed partners
- Blog Content from schools and endorsed partners
- Befriending folks in social media who have a following.
 Developing this as an ambassador program.
- Natural Search terms being welcoming
- Language in our marketing materials being thorough, but not overwhelming.
- Podcasts
- Celebrating women in the sport
- A common bond is the dogs, celebrate the dogs



(i) Instagram

Category	Count
Pheasant	129,525
Quail	123057
Pheasants	31,026
Pheasant Hunting	28,670
Bird Hunting	28,565
Bird Dogs	26,558
Bird Dogs of Instagram	24,335
Woodcock	12,338
Pheasants Forever	12,037
Wingshooting	7,670
Ruffed Grouse	5546
Ruffed Grouse Society	3,682
Orvis Hunting	2,134
Woodcock Hunting	1,268
Georgia Quail	16



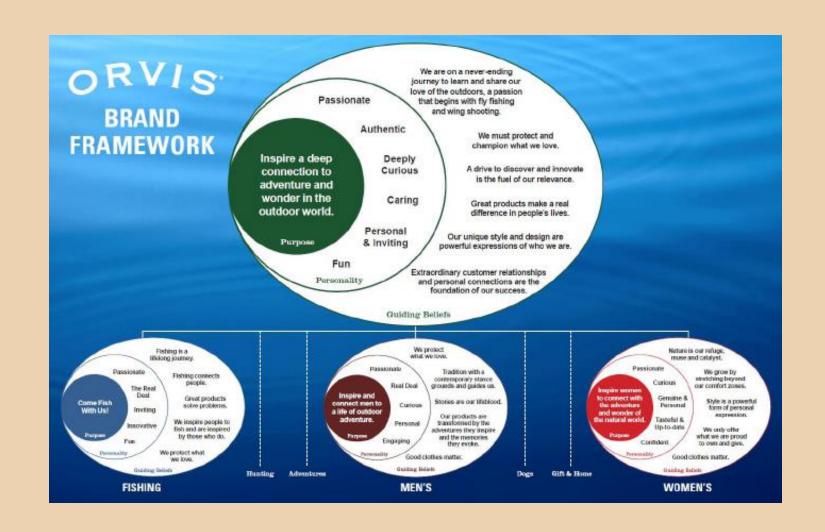


Add a comment...

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TARGET AUDIENCE

Who are we talking to and what do they care about?

FRAME OF REFERENCE

Where do we compete functionally and emotionally?

BRAND DIFFERENTIATOR

What do we do better than anyone else?

BRAND BELIEF

What do we care about most? What will we fight for?

BRAND PROMISE

What do we deliver? What is our commitment to our customers?

BRAND CHARACTER

What is our personality? What motivates us?



BRAND MISSION To inspire a deep connection to adventure and wonder in the outdoor world.







TARGET AUDIENCE

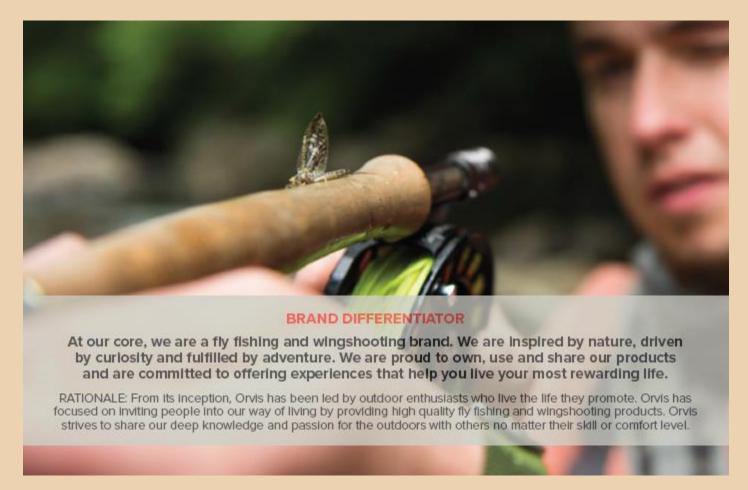
Curious consumers who are seeking to explore and connect with the world around them to attain a more meaningful life.

RATIONALE: Intellectual curiosity is a hallmark of Orvis customers. Those seeking to connect with the world around them are more likely to purchase products that will make their experiences positive and memorable.



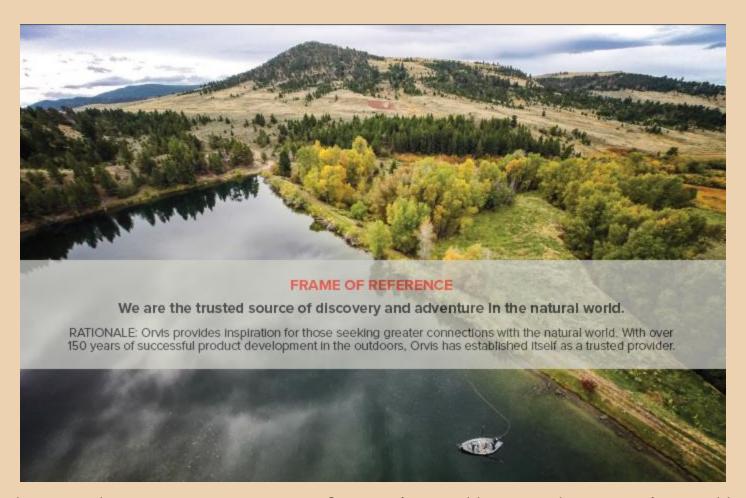
Who are we talking to and what do they care about?





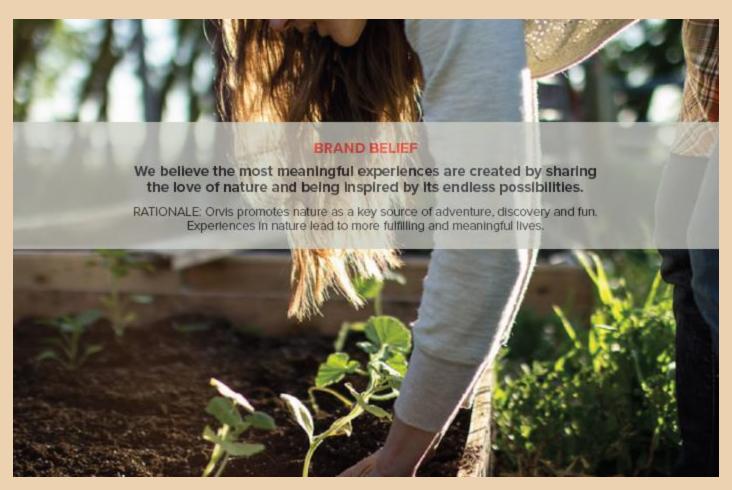
What do we do better than anyone else?





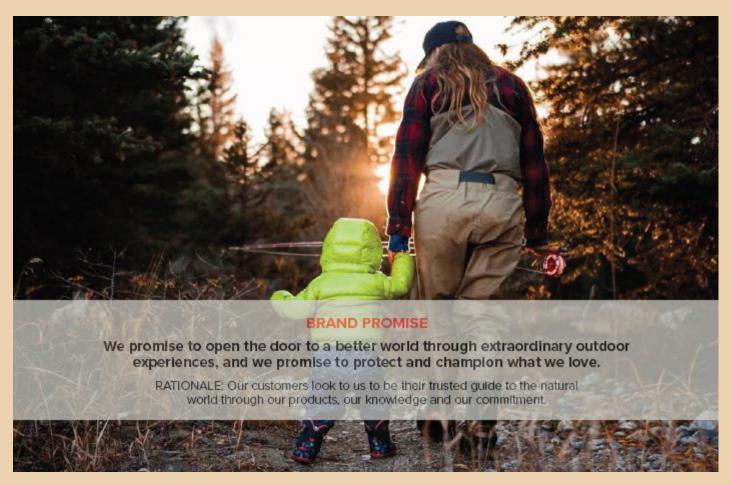
Where do we compete functionally and emotionally?





What do we care about most? What do we fight for?





What do we deliver? What is our commitment to customers?





What is our personality? What motivates us?

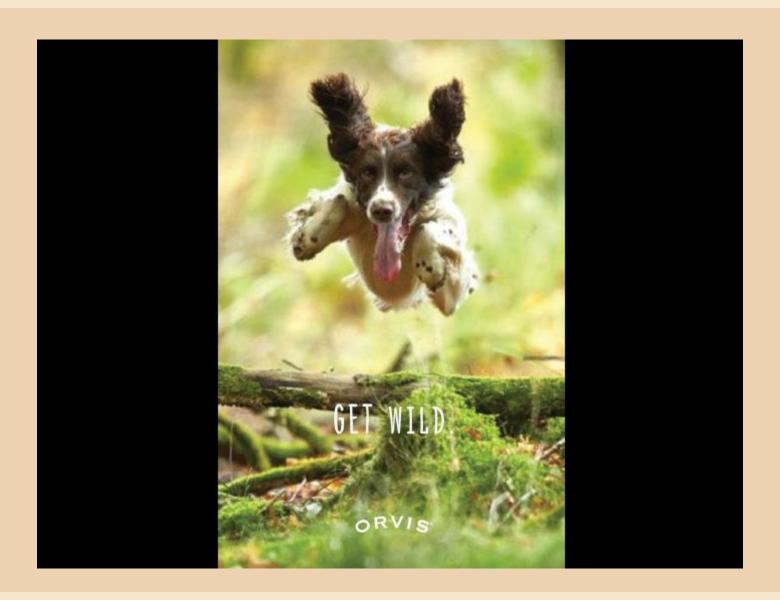
















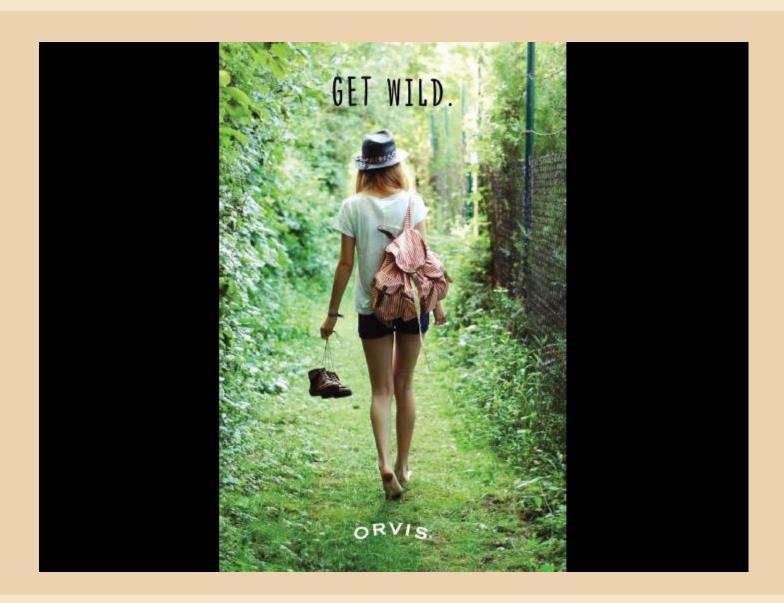




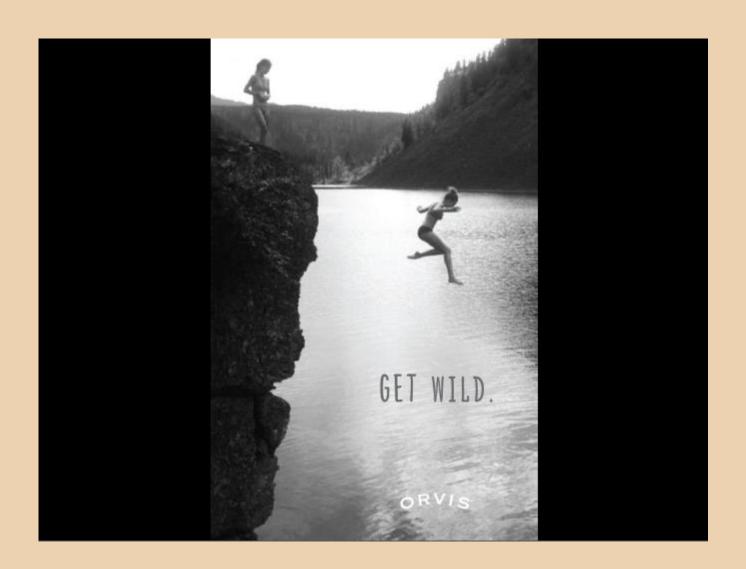




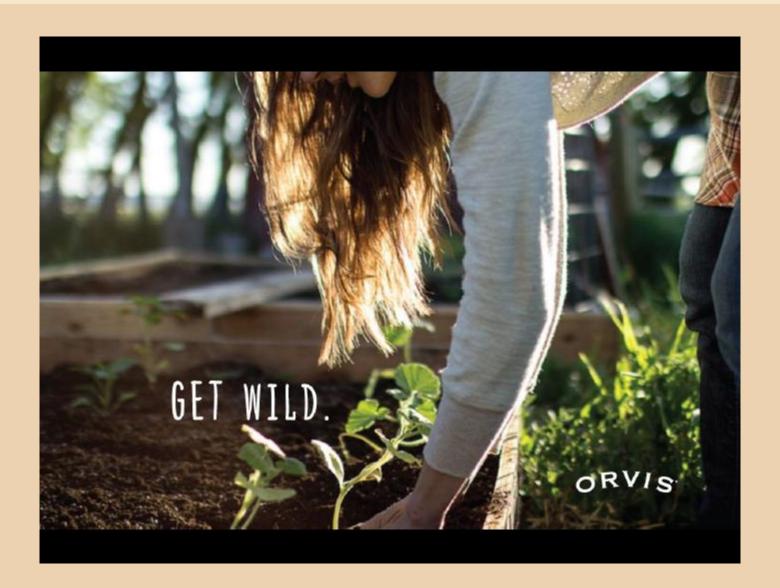








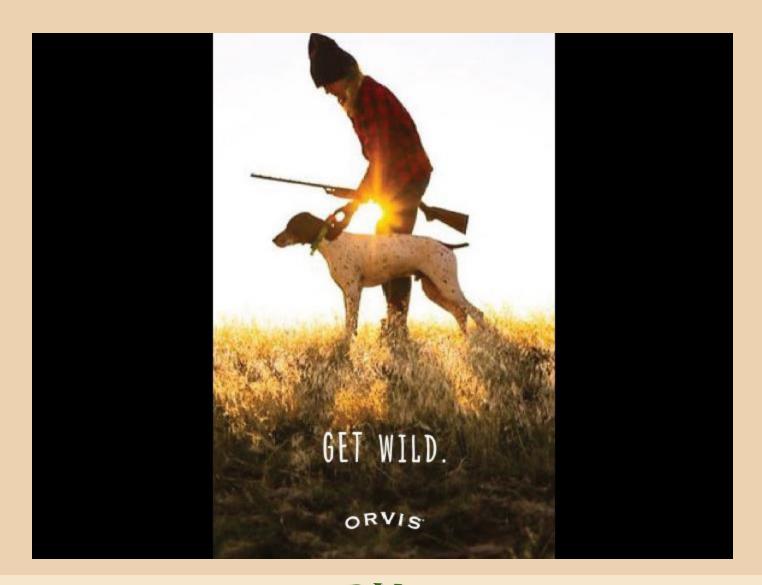






















Orvis Commitment to Partnership





Orvis Commitment to Partnership:

In an ongoing effort to enhance communication within the Endorsed Partnership, we would like to clarify the code of ethics that we at Orvis maintain, *and* expect of our partners. The principles of this code are expressed internally via our Orvis Brand Egg, which describes the values that guide all of us at Orvis each and every day. We have elected to share a selection of these principles because they are tenets that we see as sacred, and we want to ensure that our endorsed partners hold them to the same standard that we do. Specifically, they require us to remain:









Passionate









Personal & Inviting





Fun



By maintaining a focus on these characteristics, we are able to inspire a connection to adventure and instill a sense of wonder in the outdoors. In turn, both Orvis and each endorsed partner is able to provide these for our customers.

We are firm in our conviction that each partner in the Endorsed network is a key opinion leader in the field, and is therefore incredibly powerful with regard to the customer experience, and the ongoing perception of wingshooting, fly-fishing, and adventure travel.



Industry reputation:

If we were to ask other people in the industry about you and your staff, and how you as an endorsed partner conduct your business, what would they say?



Professional mutual respect:

Were we to ask fellow endorsed partners about you and how you conduct yourself, what would they say? The underlying strength of the program requires that endorsed partners treat each other with integrity and mutual respect. It is imperative that an endorsed partner never make another partner feel maligned in any way.



Overall brand partnership/representation:

Our endorsed partners should be constantly striving to better the partnership with both Orvis and the other endorsed partners. The program is able to grow in breadth and depth only when partners embrace the positive efforts of Orvis, and the efforts that other partners take to strengthen the program. Being a team player is incredibly important to us, and we see it as a measure of a partner's investment with the program. The sum of these actions builds individual brand equity, as well as the brand equity of the entire program.



Commitment to Conservation:

We consider it vitally important that our endorsed partners not only conduct themselves with the health of the natural environment top of mind, but also serve as leaders for conservation in their own right. Leadership does not always revolve around money. In fact, in most cases, the best leaders are the ones who dedicate their *time* to build programs that sustain the resource, and spend time instilling the principals of conservation into others. Guides have an incredible ability to do this in a meaningful way.



Annual Awards Selection Process:

Evaluation:

Our own knowledge

Reviews:

of Reviews What customer has to say

Placement among peers:

Professional Mutual Respect

Conservation:

Are they leaders?

Overall brand partnership/representation:

Are they interested in bettering the partnership?

Commitment to aligning with our Brand Core Values:

Authentic, Caring, Personal & Inviting, Fun



Thank You

