



WATCH REPAIR SERVICE

In the event that your Orvis timepiece should require repair, simply send it to us. We offer a full range of watch-repair services:

- Battery replacement—new cell, gasket, and water-resistance check, and two-day running test.
- Damaged watch repair—we will examine your watch and contact you with a repair estimate.
- Band replacement—we will replace your worn or broken watch band. Please note: If a direct replacement is not available, a similar band may be substituted. **Should a similar replacement not be available you will be contacted with alternative options.*
- Watch repair—if your watch should stop functioning during normal use, send it to us for inspection and repair, free of charge (excluding the shipping and handling charge of \$15.95).

Secure your watch in a small, sturdy box. Please note that your packaging will not be returned to

you—for this reason, we do not recommend that you send your watch in its original packaging. We also do not recommend that you send your timepiece in a padded envelope—your watch could be easily damaged, lost, or stolen in transit.

Quality and Satisfaction Guaranteed

We are committed to ensuring that every Orvis watch is built to a high quality standard and constructed to last. Should you experience a manufacturing defect, determined by our repair facility, we will repair or replace the watch at no cost to you, other than shipping and handling. The following items are not covered as manufacturing defects and will be repaired at the expense of the owner: batteries, crystal, bands, scratches, damage arising from natural wear and tear, accidents or misuse, and services performed by any other party.

Please provide us with the information requested below:

BILL-TO ADDRESS

Name: _____
 Address: _____
 City: _____
 State: _____ ZIP: _____ Phone: _____
 Email: _____

Please note shipping and handling fee of \$15.95.

SHIP-TO ADDRESS (if different from above)

Name: _____
 Address: _____
 City: _____
 State: _____ ZIP: _____ Phone: _____
 Email: _____

Brief description of problem: _____

Item number (if known): _____

Payment via: cashier's check money order Visa MC

Card number*: _____

Security code: _____ Exp. date: _____

Amount of payment: \$ _____

Signature: _____

** If you do not want to offer a Credit Card Number, please write "Call for Payment" on this line.*

SEND WATCH AND COMPLETED FORM TO:

Orvis/Parsec Enterprises, Inc.

7501 North Harker Drive, Peoria, IL 61615

Phone: 1-888-207-0708 | Fax: 309-689-6543

Repair progress updates will be provided via email.
 Progress may also be tracked at:
orviswatchrepair.com.